

Nick Nelson

Houston Metro Area | 281.744.1577 | nick@nickanelson.com

Professional Summary

Highly accomplished **Operations Leader** with over 20 years of experience driving efficiency, safety, and compliance within the energy and manufacturing sectors. Proven track record in People Leadership, Lean Operations, Six Sigma methodologies, and Process Safety Management (PSM). Combines a deep technical background as a **U.S. Army Veteran** with an advanced training to bridge the gap between complex industrial infrastructure, data-driven automation, and manager-level operational strategy.

Core Competencies

- **Operational Leadership:** Multi-Million Dollar Operating Budgets, NGL Fractionation, Employee Lifecycles.
- **Process Excellence:** Lean Manufacturing, Six Sigma (CSSGB), Process Safety Management (PSM), Continuous Improvement.
- **Technical & Safety Compliance:** Instrumentation & Electrical (I&E), PLCs, NFPA 70E Compliance, Systems Integration.
- **People Leadership:** Career Development, Mental Health, Mentoring & Coaching, Conflict Resolution, Team Management.

Professional Experience

ONEOK | *Houston Metro Area*

Processing Operations Manager | *October 2023 - Present*

- Direct comprehensive operations for Natural Gas Liquids (NGL) Fractionation production, ensuring optimal throughput while maintaining strict adherence to Process Safety Management (PSM) regulations.
- Oversee and optimize multi-million dollar operating budgets to reduce overhead, maximize asset utilization, and eliminate operational bottlenecks.
- Champion Lean and Six Sigma principles to cultivate a high-performance culture focused on safety, reliability, and continuous process improvement.

Instrumentation / Electrical Supervisor | *November 2020 - September 2023*

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- Led a high-performing team of E / I Technicians, providing technical support over critical processing machinery and ensuring 100% NFPA 70E compliance.
- Utilized operational data and systems troubleshooting to minimize facility downtime and enhance equipment reliability across the processing grid.

Sr. Instrumentation Technician | *March 2019 - October 2020*

- Delivered advanced technical support for processing instrumentation, CEMS Analyzers, PLCs, and complex motor controls.

Military Service

United States Army Veteran

Radar Repairer - 94M

- 5 service years managing high-precision diagnostic testing, alignment, and tactical maintenance on advanced military radar systems under high-stakes operational environments.
- Sergeant (E5) with service and deployments in support of the Iraq Campaign; U.S. Army Commendation and Achievement citations.

Education & Credentials

- **Master of Science - M.S., Management Information Systems** - Lamar University
- **Master of Arts - M.A., Clinical Mental Health Counseling** - Liberty University
- **Bachelor of Science - B.S., Organizational Leadership** - Cameron University
- **Certified Six Sigma Green Belt** - American Society for Quality (ASQ)
- **Licensed Professional Counselor Associate** - Texas Behavioral Health Executive Council
- **Knowledge Verified Industrial Maintenance E / I Technician** - NCCER